

Frequently Asked Questions

- **Who is Sunwest Management and its affiliates?**

Sunwest Management and its affiliates own, manage and operate several hundred senior housing and memory care facilities across the United States. In addition, Sunwest Management and its affiliates also own a number of commercial and multi-family facilities and bare land. A list of these facilities can be found at www.grassmueckgroup.com/sunwest.php.

- **I do not understand pleadings and information that I received, please explain it to me.**

It is important that you review the information you received, as it may affect your rights. You are being notified of the following activity:

1. The Court's Approval of a Distribution Plan for Sunwest Enterprise;
2. The Court's approval of an investor and claims process and Proof of Claim form;
3. The filing of Chapter 11 Bankruptcy as to all Sunwest entities; and
4. The date set for making a claim against Sunwest and its affiliates, along with instructions to complete the Proof of Claim form. The Proof of Claim and Notice of Claims Bar Date for SEC Receivership Case and Chapter 11 case reflect a bar date or the last day to file a claim as: January 15, 2010. Since the distribution of these documents, the claims bar date has been extended to March 31, 2010.

Copies of the Distribution Plan and Proof of Claim Forms and instructions are available at www.grassmueckgroup.com/sunwest.php.

- **Why did I receive this information?**

These pleadings and documents were sent to any party whose rights may be affected by the Distribution Plan. You received this notice because of your current or past involvement with Sunwest Management or one of its entities or affiliates as an investor, employee, vendor or other claimant. In other words, you may be or were a current or past: investor, vendor, lender, resident, employee, or government/taxing authority. Your contact information was obtained directly from Sunwest Management; this information remains private and protected.

- **Am I being sued?**

No. This information is intended to provide you with information and the means to file a claim if you wish to do so. It is also intended to provide information regarding recent activity in this case that may affect you.

- **Do I need to fill out a claim form?**

You are not required to file a proof of claim unless you believe that you are owed money by Sunwest Management, its affiliates or related entities. The receipt of a proof of claim form does

not necessarily mean you are owed or will receive money. Please review the Distribution Plan and the materials you received to determine whether or not to file a claim.

- **Is there any way to determine which entity I was involved with?**

At www.grassmueckgroup.com/sunwest.php, there is a list of the entities and facilities including facility names and addresses. This list is available in three formats, sorted by entity name, facility name, or state. This may be a helpful tool in determining the entity that you have been involved with or who you may have a claim against.

- **How do I know if I have a claim?**

If you believe you are owed money from any of the Sunwest-related entities, Defendants, or Relief Defendants related to the Sunwest enterprise, you must file a proof of claim if you wish to be considered as a claimant in the case in connection with the distribution plan. If you need legal or tax advice, we recommend you seek competent professional advice from an attorney or tax professional. Neither the Receiver nor Sunwest can provide legal or tax advice to individual creditors or investors.

- **If I do not wish to receive any further mailings or information regarding this case, who can I contact?**

Please call BMC at 1-888-909-0100 and tell them you wish to be removed from the noticing list for the Sunwest case.

- **Where can I obtain another Proof of Claim form?**

Proof of Claim forms can be downloaded from www.grassmueckgroup.com/sunwest.php or www.bmcgroup.com/sunwest.

- **I am an investor. Which documents do I fill out?**

As an investor, it is important to review the Distribution Plan and determine how it affects you and whether you should file a claim. If you wish to file a claim, please fill out the Proof of Claim form and submit it according to the instructions included with the Proof of Claim form. You should also determine whether you would like to submit an Election Form, which also includes specific instructions for submission. If you submitted an Election Form in the past, and would like to cancel your election, please submit a Notice of Cancellation of Election form, as instructed. Further information as to the Election by investors is found in the Distribution Plan, available at www.grassmueckgroup.com/sunwest.php.

- **I received duplicate claim forms for the same investment. Do I need to complete both forms?**

For each separate obligation owed to you by a Sunwest-related entity, please file a separate Proof of Claim form. It is not necessary to fill out two forms for the same investment.

- **There is a Creditor ID on some of the Claim documents I received. What purpose does this number serve in the claims process?**

The Creditor ID number was created by BMC to correspond to each packet of claims information that was sent out. The ID corresponds to the name and address on the front of the packet you received. If you submit a Proof of Claim with the Creditor ID on it, this will direct BMC to tie that claim to the name and address they have on file. If you submit a Proof of Claim form without a Creditor ID, such as one printed from the website, this will not affect the validity of your claim but will create a new Creditor ID. Claimants are encouraged to reference the Creditor ID's used on submitted forms. If you would like to contact BMC to manage or decrease your Creditor ID's for future notices, please feel free to call them at 888-909-0100.

- **I am an investor attempting to file a claim. Why do I have to send copies of all the investment documents with my Proof of Claim form?**

In order to efficiently and accurately audit your claim, any documentation substantiating your investment and the details of your investment is helpful. Among other things, proof that you paid money for the investment such as canceled checks are helpful.

- **The instructions state there are examples of claim forms available; where can I view these?**

Proof of Claim form examples are available at www.bmcgroup.com/sunwest.

- **What is the claims bar date?**

The claims bar date is the date by which BMC must receive all Proofs of Claim and Notices of Election. This date was originally set as January 15th, 2010. Since then, the court has extended the Claims Bar Date to March 31st, 2010.

- **Who can I call to confirm that my Proof of Claim has been received?**

BMC has been appointed as a noticing agent in this case. If you would like to confirm receipt of your claim, please contact them directly at 888-909-0100